

## IRS and Identity Theft and Scams

### A. Most recent large scam:

1. Robo calls impersonating U.S. law enforcement and telling taxpayers that they need to contact the callers immediately to avoid arrest and criminal prosecution for tax non-compliance. Victims are asked to make a payment using prepaid cards.
2. TIGTA: as of July 2015, at least 9,000 to 12,000 new cases were reported each week; over 3,900 victims have been identified with a total of over \$20 million in financial losses.
3. In 2015, one Sahil Patel was sentenced to 14 years in prison and \$1 million in forfeitures for running a “massive” fraud ring through call centers in India. Mumbai crackdown in 2016.

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### A. Practitioner scam announced in IR-2017-3:

1. Cyber criminals contact a practitioner by email in two stages.
  - a. In the first email, the criminal claims to need a preparer. If the preparer responds, a second email is sent that typically contains either an embedded web address or a PDF attachment that has an embedded web address.
  - b. The preparer may think he or she is downloading a potential client's tax information or accessing a site with such tax information. Instead the criminal is collecting the preparer's email address and password, and possibly other information.
2. IRS: Preparers should develop policies on how to address unsolicited emails seeking their services.

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### A. Another practitioner scam announced in IR-2017-111:

1. Criminals send an email to preparers purporting to be from a tax software education provider.
  - a. The information sought will allow the thief to steal client data and file fraudulent returns by getting e-Service credentials.
  - b. The IRS announcement contains a sample phishing email. It begins: "In our database there is a failure, we need your information about your account." It then asks for a copy of a driver's license, as well as information such as e-Service usernames, passwords, and PINs, as well as EINs and "Mother's Maiden Name."
2. Report such an email to **phishing@irs.gov**.

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### A. A variation scam announced in IR-2017-126:

1. Cybercriminals impersonate tax software providers and send an email with the subject line "Software Support Update."
  - a. The email provides a link to a fictitious website that mimics the software provider's actual login page.
  - b. Instead of upgrading software, the tax professionals are providing their information to criminals who use the stolen information to access the preparers' accounts and steal client information.

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